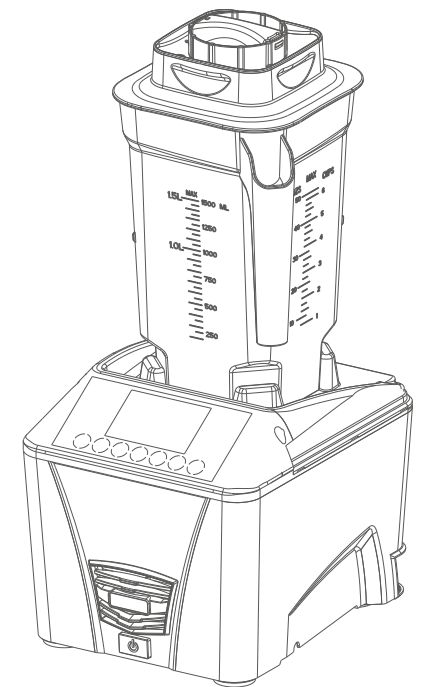


# MIXTEC

# MIXTEC

## HEAVY DUTY PROFESSIONAL BLENDERS

[Manual Instructions] & [Warranty]



ISO9001-2015



1. Please read the instructions carefully before using your blender.
2. Take good care of the manual for your future reference.
3. The technical specifications in this manual are subject to change without notice.

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# SAFETY INSTRUCTIONS

To make sure the safety , this manual involves a variety of representation signs.

SIGNS:  Must(Conduct)  Do NOT(Forbidden)  Notes and Warnings

Press the power switch to “ON”, adjust the speed according to actual need .After the blending has finished , ensure all switches are in the condition of “OFF”, then pour out the food or drinks .



This product is a Class 1 electrical product, so please ensure it is properly plugged in to an earthed socket.



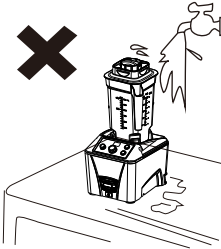
Do never put materials beyond the highest scale line if you blend hot water or drinks or the food is full ,do make sure the lid is placed tightly ,then adjust the speed from “Low” to “High” gradually, after finishing blending , pour out carefully avoiding possible scalding.



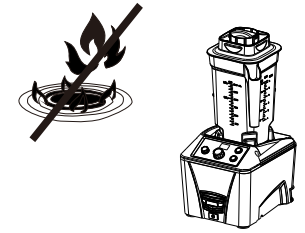
This blender is a high-powered product , please use the good quality socket .For your safety sake and avoiding fire disaster, never use bad socket or share one socket with other high-power electrical appliance (Air conditioner , Induction cooker and so on).



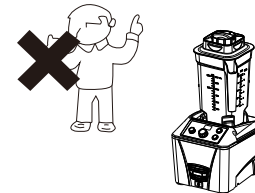
Do not rinse the blender directly and never let water or liquid go into the inside for avoiding danger.



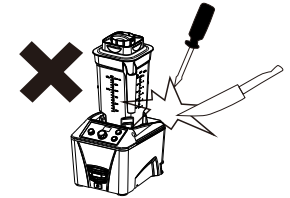
Never use the blender close to gas cooker, coal stove and gas tank or any environment with fire or high-temperature.



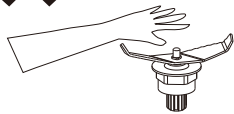
To avoid dangers, the blender should not be used by children or infirm persons and care should be taken when used near these persons. Young children should be supervised to ensure that they do not play with the appliance



Do not touch the control panel with sharp utensils, otherwise, it may damage the control line inside and lead the machine fail to work.



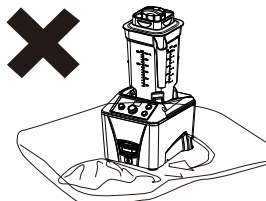
Never touch the transmission of machine with any part of your body when blending. The blades is sharp, please handle with care when you clean or replace the blades.



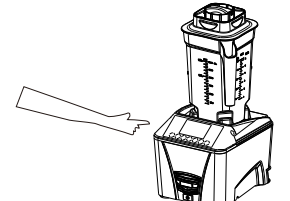
Do not use broken or cracked jar, and check whether the transmission gear and blades are loosen, broken or not. If the use time of jar has been one year or more, we suggest you replace the jar from us.



please do not put the machine on carpet, table cloth or paper, otherwise, it may block the air inlet or outlet then affect the cooling system inside.



Never operate the machine without the container securely in place. Never run the machine with an empty container to avoid drive coupling system damage.



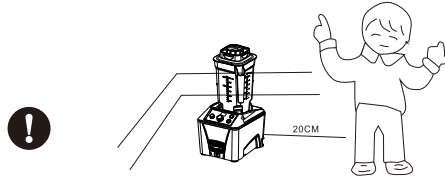
# SAFETY INSTRUCTIONS

## SAFETY INSTRUCTIONS

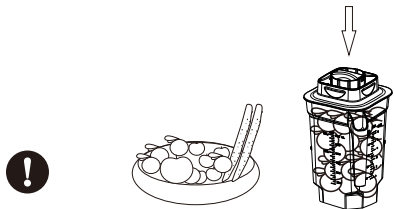
Please keep the machine against insects, dust, moisture, avoid cockroach or other insects to get into and make short circuit. We suggest you clean up the machine and pack it well with plastic bag when you not in use for a long time.



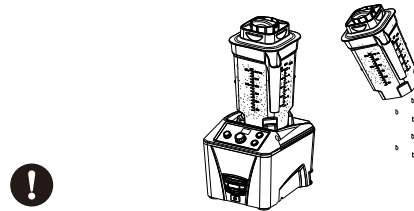
Never use the blender close to gas cooker, coal stove and gas tank or any environment with fire or high-temperature.



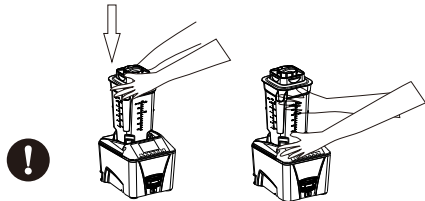
Please put the prepared ingredients into the jar, make sure the volume don't be exceeded the safe scale, then cover the lid tightly.



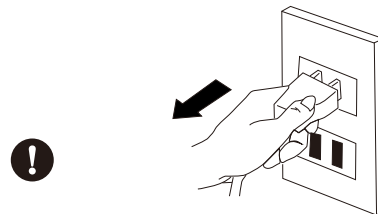
Do not leave the blender unattended or leave contents in the container when not in operation.



Please make sure the jar is placed on the machine completely and the lid and insert are properly located on the jar. Never open the lid during blending for avoiding spillage.

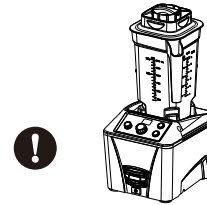


Please take the plug out of socket when you do not use the machine, to avoid the lightning strike and fire disaster.

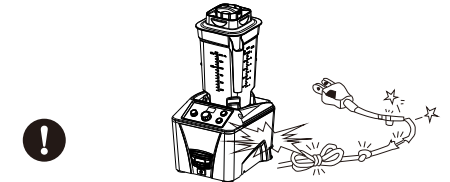


## SAFETY INSTRUCTIONS

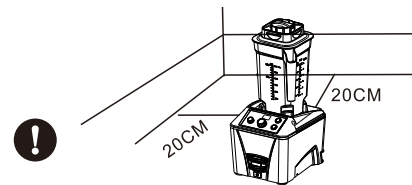
The motor of blender is overheat protected. If the motor gets too hot, it will stop to work automatically, please take the plug out and allow the blender to cool down then reset the machine.



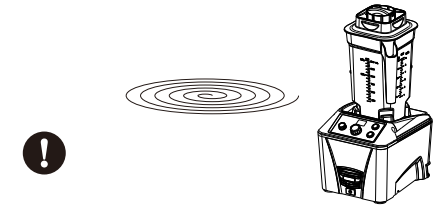
Do not operate any appliance with a damaged cord or plug. Return the appliance to our after-service station for repair. Do not attempt to repair the machine.



Put the machine in level place and keep 20cm distance between wall and machine when you use it. Never use the machine in narrow space and never let anything to block air inlet and outlet

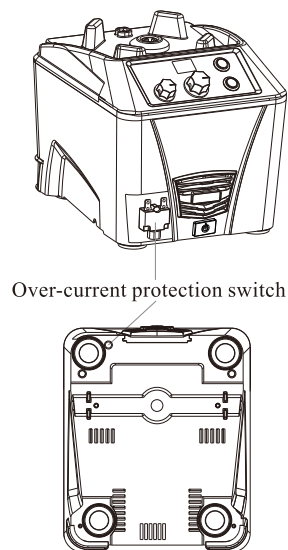
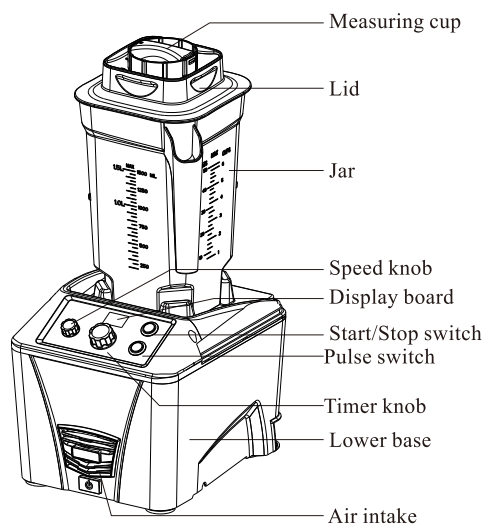


DO NOT start blending hot liquids on HIGH speed. Always start processing hot liquids on LOW speed then increase while the machine is running to reduce the risk of spillage and injury.



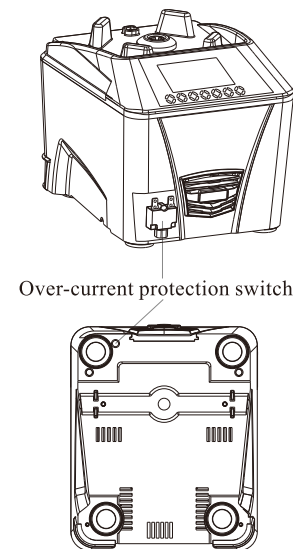
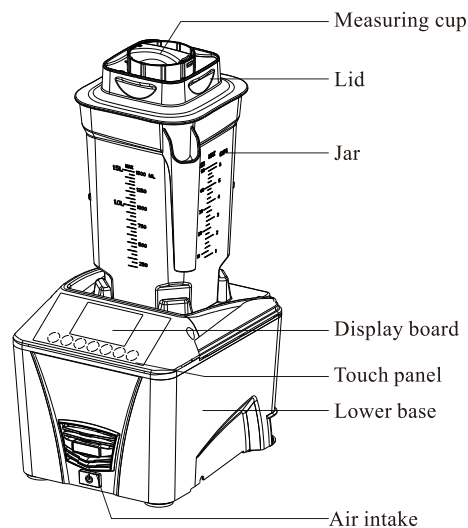
Warning: This appliance should be used according to instructions MISUSE of this appliance will cause HAZARD.

## BLENDER COMPONENTS



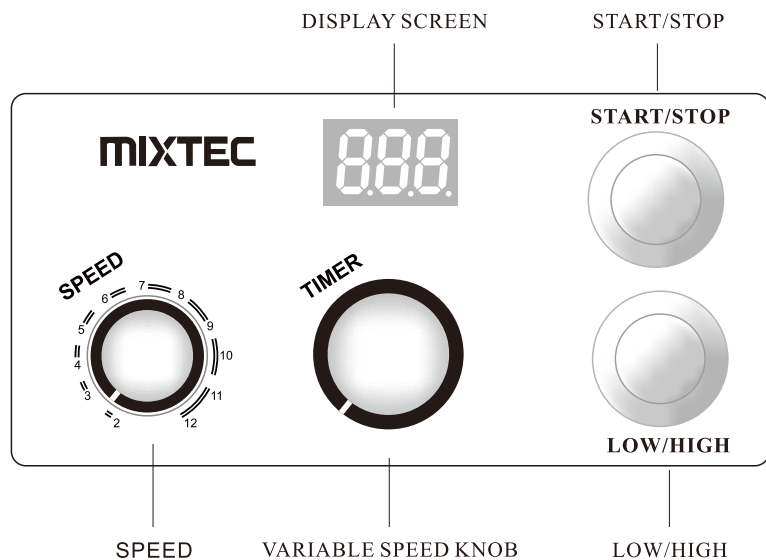
- 1. Power switch:** Press "I", indicator light turns on and the blender powers on. Press "O", indicator light turns off and the blender powers off.
- 2. Low/High speed switch:** Button press down (indicator light turns on) to enable low speed. Button ejects (indicator light turns off) to enable high speed.
- 3. Speed knob:** When low speed is enabled, rotating speed knob can adjust the speed shifting from 1 to 6. When high speed is enabled, rotating speed knob can adjust the speed shifting from 6 to 11.
- 4. Start/Stop switch:** Press down (indicator light turns on) to start the blender. Button ejects (indicator light turns off) to stop running the machine.
- 5. Display board:** When power on, display screen flashes cumulative minutes, then cumulative hours and enter into standby mode. When blender is working, display screen shows using seconds.
- 6. Measuring cup:** Insert into the lid and turn clockwise to tighten. Taking it away can use tamper or add ingredients.
- 7. Lid:** Put the lid on firmly before blending.
- 8. Jar:** There is a capacity scale on the cup. The food materials can't exceed the maximum capacity line.
- 9. Over-current protection switch:** At the bottom of the machine (indicator is aside). When the current is too large due to overload of the blender, so that the blender automatically power-off, please wait a few minutes until the machine is cooled, and then click the over-current protection switch, the blender will be back to normal.

## BLENDER COMPONENTS



- 1. Touch panel:** Used to manipulate blender.
- 2. Display board:** Display interactive information.
- 3. Measuring cup:** Insert into the lid and turn clockwise to tighten. Taking it away can use tamper or add ingredients.
- 4. Lid:** Put the lid on firmly before blending.
- 5. Jar:** There is a capacity scale on the cup. The food materials can't exceed the maximum capacity line.
- 6. Over-current protection switch:** At the bottom of the machine (indicator is aside). When the current is too large due to overload of the blender, so that the blender automatically power-off, please wait a few minutes until the machine is cooled, and then click the over-current protection switch, the blender will be back to normal.

**Control panel**



- 1. Power switch:** Press "I", indicator light turns on and the blender powers on. Press "O", indicator light turns off and the blender powers off.
- 2. Low/High speed switch:** Button press down (indicator light turns on) to enable low speed. Button ejects (indicator light turns off) to enable high speed.
- 3. Speed knob:** When low speed is enabled, rotating speed knob can adjust the speed shifting from 1 to 6. When high speed is enabled, rotating speed knob can adjust the speed shifting from 6 to 11.
- 4. Start/Stop switch:** Press down (indicator light turns on) to start the blender. Button ejects (indicator light turns off) to shut down the blender.
- 5. Display board:** When power on, display screen flashes cumulative minutes, then cumulative hours and enter into standby mode. When blender is working, display screen shows using seconds.

**Operating instructions**

1. Prepare food materials and put them into jar, then cover the lid well.
2. Put the jar onto machine base stably, press down the "low / high speed" button to enable the low gear. Then rotate the speed knob to the lowest gear, and finally press down the "start / stop" button to start the blender. (prompt: Start the blender at low speed. After the machine runs smoothly, adjust the speed according to the need by using "speed knob" or "low/ high" speed button. So as not to start the blender at high speed and cause ingredients spewing, especially hot ingredients)
3. when the food blend complete, press the "start / stop" button again to shut down the blender. Then take down the jar and empty out the food. (prompt: only after the blade is completely stopped, the jar can be taken down)

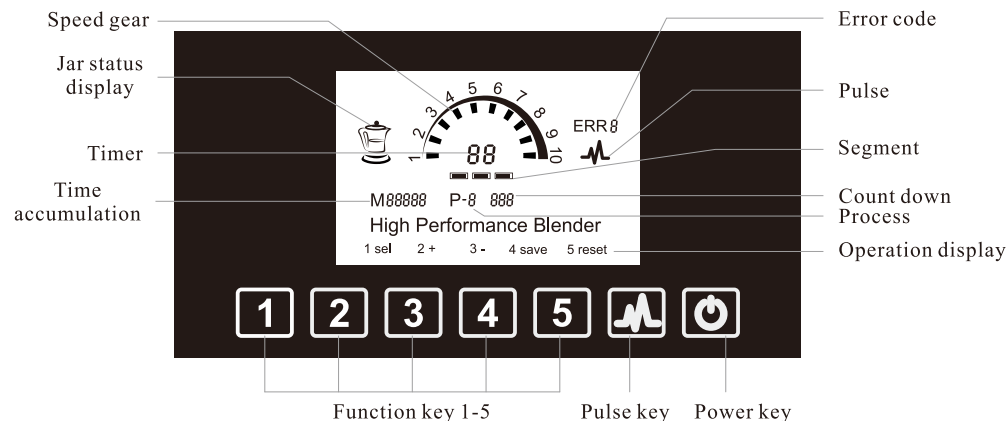
**Models and specification**

MODEL	POWER	VOLTAGE	CAPACITY
MS-570(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-572(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-576(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-578(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-579(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-580(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-583(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-585(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-586(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-587(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-588(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-589(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L

**Packing content**

Motor Base	Jar	Lid	Measuring Cup	Tamper	Manual
1	1	1	1	1	1

## Control panel



### Interface specification

- 01. Process:** There are five processes including P-1, P-2, P-3, P-4, P-5, which are with the 1, 2, 3, 4, 5 function keys correspondingly. It will show the present running process when the machine is working.
- 02. Count down:** It will show the countdown time when the machine is working, but it will show total running time when in custom setting.
- 03. Segment:** It will show the running stage of present process when the machine is working, but it will show the selected state in corresponding process when in setting.
- 04. Speed gear:** It will show the speed in present stage of process when the machine is working, but it will show the speed of selected stage of process when in setting.
- 05. Timer:** It will show the countdown time when the machine is working, but it will show total running time when in custom setting.
- 06. Jar status display:** It will prompt you whether the jar is put on correctly.
- 07. Pulse:** It will show the icon when you use the pulse function.
- 08. Error code:** The icon will appear and flash when the electric current is overlarge or something else is abnormal.
- 09. Operation display:** It will show you the corresponding functions of function 1 to 5 in setting.
- 10. Time accumulation:** It will show the cumulative use time (measured in minutes).

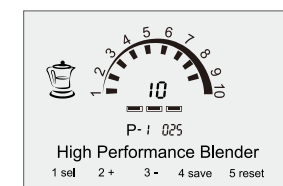
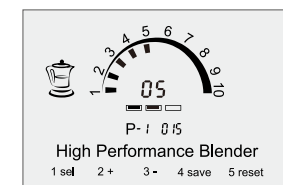
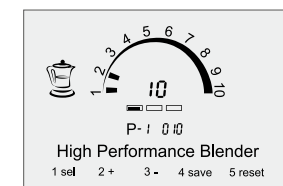
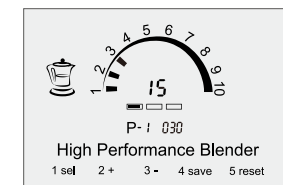
### Instruction for keys

- 1. Power key:** Continuously press it to power on or power off.
- 2. Pulse key:** Press it to start pulse function and loose it to close the pulse function.
- 3. Function key 1-5:** Press it briefly to run the machine and start corresponding process or stop running.

## Customized procedures description

When the preset function processes can not meet your needs, you can set other function processes with your wanted rotation and time. Also the rotations and time of the 5 preset function processes can be adjusted and changed in accordance with your needs.

1. Continue to press 1 to enter into interface of P-1 function process, as shown in right figure. (prompt: At present, the interface prompt that the function process is P-1, and the little solid square stands for stage 1 of P-1, and the pointing "3" between the speed gears arc stands for the speed gear is 3 at stage 1 of P-1; and the "15" in center means the running time at stage 1 of P-1 is 15s. In the below of interface, there are prompts of key functions in user-defined status: key 1 is option, key 2 is addition, key 3 is reduction, key 4 is to save, key 5 is to reset)
2. You can add the rotation speed of speed gears by briefly pressing key 2, and reduce the rotation speed of speed gears by briefly pressing key 3. We here set the rotation speed at the 2nd speed, then briefly press the key 1, next we will find the running time is flashing, at this moment, we can press briefly key 2 to add time or press briefly key 3 to reduce time; we here set the time for 10s, so far, we have finished the setting of rotation speed and time at stage 1 of P-1, and the result is as shown in right figure. (prompt: When the speed gear is flashing after we enter into user-defined interface of P-1, it means we can adjust it; similarly, when the running time of stage in process is flashing, it means we can adjust the running time)
3. In the next moment, to briefly press key 1 and make the 2nd little square of stage prompt solid and the speed gear flashing, and now we can add the rotation speed by briefly pressing key 2 and reduce the rotation speed by briefly pressing key 3; we here set the rotation speed for 5th speed gear, then briefly press key 1, now the running time of stage is flashing, here we can add time by briefly press key 2 and reduce time by briefly press key 3; and then we set the time for 5s; so far, we have finished the setting of rotation speed and time at stage 2 of P-1, and the result is as shown in right figure.
4. Next, to briefly press key 1 and make the 3rd little square of stage prompt solid and the speed gear flashing, and now we can add speed by briefly pressing key 2 and reduce speed by briefly pressing key 3; here we set the speed for the 9th speed gear, then briefly press key 1, and now the running time of stage is flashing, here we can add time by briefly press key 2 and reduce time by briefly press key 3; and then we set the time for 10s; so far, we have finished the setting of rotation speed and time at stage 3 of P-1, and the result is as shown in right figure.
5. Finally, we briefly press key 4 to save the setting of P-1 function process, and the whole setting of P-1 has finished. (prompt: You can briefly press key 1 to skip the setting of rotation speed and time or briefly press key 4 to save existent speed and time directly, or you can briefly press power key to exit if you do not want to save setup)



## Preset program description

**P-1 process:** Run at speed 1 for 18s in stage 1, and stage 2 and 3 do not work.

**P-2 process:** Run at speed 8 for 5s in stage 1, and run at speed 5 for 2s in stage 2, then run at speed 9 for 10s in stage 3.

**P-3 process:** Run at speed 1 for 5s in stage 1, and run at speed 5 for 2s in stage 2, then run at speed 9 for 12s in stage 3.

**P-4 process:** Run at speed 4 for 5s in stage 1, and run at speed 2 for 20s in stage 2, then run at speed 6 for 5s in stage 3.

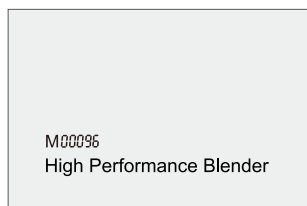
**P-5 process:** Run at speed 4 for 5s in stage 1, and run at speed 2 for 30s in stage 2, then run at speed 6 for 5s in stage 3.

## Operating instructions

1. Prepare food materials and put them into jar, then cover the lid well.
2. Put the jar onto machine base stably, then briefly press one among 5 function keys according to your need. (prompt: you can use the pulse function by continuously pressing pulse key before start or in running)
3. When process is finished and the machine has stopped, take down the jar and empty out the food (prompt: you can briefly press one among 5 functions keys or power key to stop machine when in running)

## Cumulative used time

Keep pressing key 1 and key 3 at the same time, and plug in for powering on, then you can check the accumulated time measured in minutes, as shown in below figure. The interface will be back to stand-by state automatically.



## Abnormal code and description

Error codes	Meaning
ERR0	means the abnormal of zero cross signal
ERR1	means the abnormal of grenade hall signal

Please contact pointed aftersales service station if above errors appear.

## Models and specification

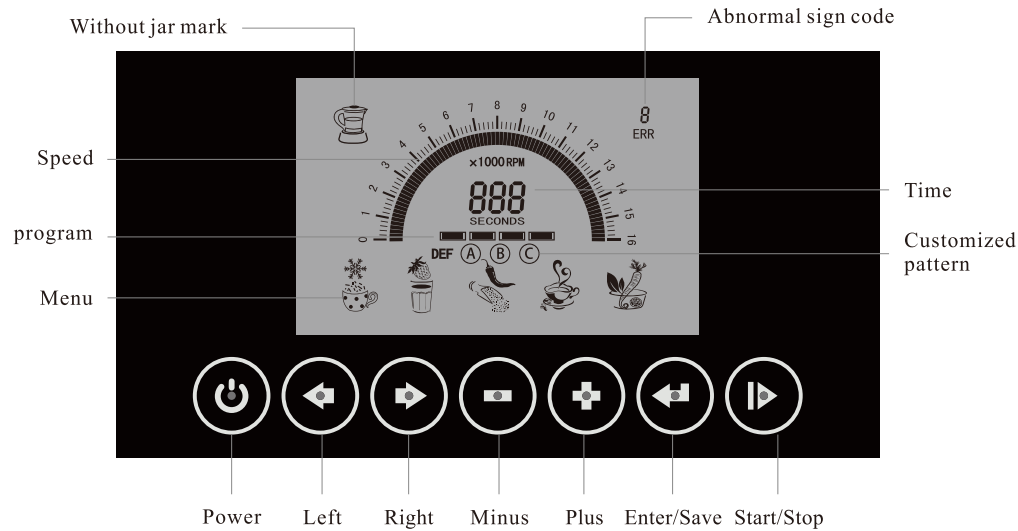
Model	Power	Voltage	Capacity
MS-E570(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-E572(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-E576(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-E578(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-E579(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-E580(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-E583(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-E585(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-E586(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-E587(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-E588(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-E589(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L

## Packing content

Motor Base	Jar	Lid	Measuring Cup	Tamper	Manual
1	1	1	1	1	1



## Control panel

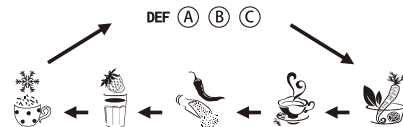


## Interface specification

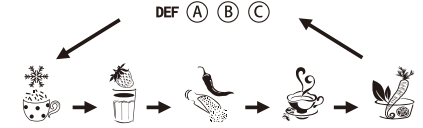
- 1. Menu:** There are 5 menus, from left to right is smoothie, vegetables & fruits, grind, cereals and soup; but the interface just show real selection one.
- 2. Preset program:** Each menu (smoothie, vegetables & fruits, grind, cereals and soup) has 4 preset program. From left to right represent first, second, third and 4th preset programs.
- 3. Speed:** If don't start the blender, it means maximum speed of the program. If the blender is working, it means the running speed.
- 4. Time:** If don't start the blender, it means total running time of the program. If the blender is working, it is a timer and will count down.
- 5. Customized pattern:** Use for self setting speed and time of program. The program is divided into three stages: A, B and C. Each stage has corresponding rotation speed and time..
- 6. Without jar mark:** When the jar is removed, the icon flashes and cannot start the blender..
- 7. Abnormal sign and code:** when the blender working unusually, the sign will appear and twinkling.

## Instruction for keys

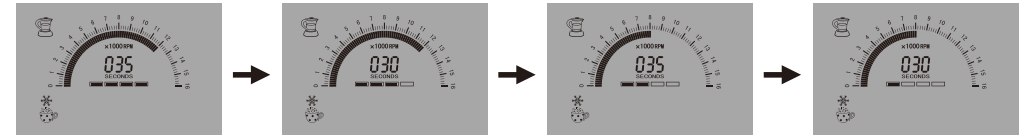
- 1. Power key:** Press for 2 seconds and turn on the blender, Press for 2 seconds again and turn off the blender. When the blender is working, press and stop the blender. In the custom state, click to cancel (not save) program settings..
- 2. Left key:** In the standby stage, press the key will switch circularly between the five menu (smoothie, vegetables & fruits, grind, cereals, soup) and customized pattern, the elected menu or custom will be displayed on the screen. The order of selection as show in right figure



- 3. Right key:** In the standby stage, press the key will switch circularly between the five menu (smoothie, vegetables & fruits, grind, cereals, soup) and customized pattern, the elected menu or custom will be displayed on the screen. The order of selection as show in right figure

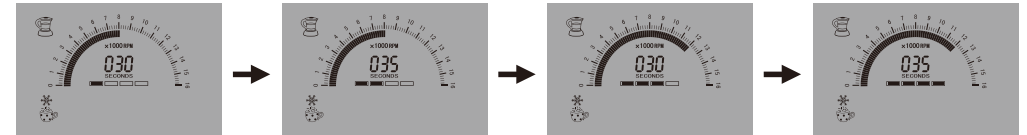


- 4. Minus Key:** In the standby mode, if the current selected is menu(smoothie, vegetables & fruits, grind, cereals, soup), click will switch in the 4 program of the selected menu (From the fourth program switching to the first program, as show below figure)



If the current selection is customized pattern, press will enter the customized state of the program, press again will reduce the speed or running time of the program .

- 4. Plus Key:** In the standby mode, if the current selected is menu(smoothie, vegetables & fruits, grind, cereals, soup), click will switch in the 4 program of the selected menu (From the first program switching to the fourth program, as show below figure)



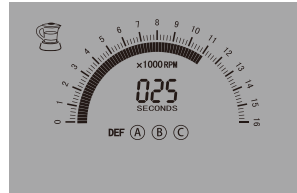
If the current selection is customized pattern, press will enter the customized state of the program, press again will increase the speed or running time of the program .

- 6. Enter/Save key:** In the user-defined state, press will switch between the speed and running time of each stage (A, B, C), and save the current program settings.
- 7. Start/Stop key:** In standby mode, press will start the current selected program. when the blender is working, press will stop the blender.

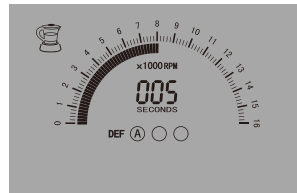
## Customized procedures description

If preset programs can not meet your requirement, you can use customized.

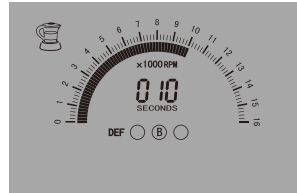
1. In the standby state, press the “left” or the “right” key to switch to customized pattern DEF Ⓐ Ⓑ Ⓒ , as shown in the right figure.



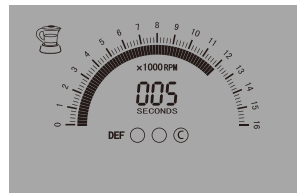
2. Press the “minus” or the “plus” key and enter the program customized pattern state. Right now, customized pattern turns to DEF Ⓐ ○ ○ and the speed flashes. Continue to press the “minus” or the “plus” key to reduce or increase the speed of the first stage A. Here the speed is adjusted to 8000 RPM. Then press the “enter/Save” key to switch to time of first stage A. According to the demand press the “minus” or the “plus” key to reduce or increase the time of the first stage A. Here the time is adjusted to 5 seconds. Now the speed and time of the first stage A have set completed. As show in the right figure.



3. Press the “enter/Save” key to switch to stage B. Right Now, customized pattern turns to DEF ○ Ⓑ ○ and the speed flashes. Continue to press the “minus” or the “plus” key to reduce or increase the speed of the first stage B. Here the speed is adjusted to 10000 RPM. Then press the “enter/Save” key to switch to time of first stage B. According to the demand press the “minus” or the “plus” key to reduce or increase the time of the first stage A. Here the time is adjusted to 10 seconds. Now the speed and time of the second stage B have set completed. As show in the right figure.



4. Press the “enter/Save” key to switch to stage C. Right Now, customized pattern turns to DEF ○ ○ Ⓒ and the speed flashes. Continue to press the “minus” or the “plus” key to reduce or increase the speed of the first stage C. Here the speed is adjusted to 120000 RPM. Then press the “enter/Save” key to switch to time of first stage C. According to the demand press the “minus” or the “plus” key to reduce or increase the time of the first stage C. Here the time is adjusted to 5 seconds. Now the speed and time of the third stage C have set completed. As show in the right figure.



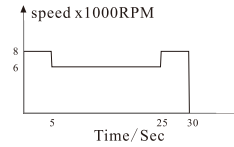
5. Press the “enter/Save” key to save the setting of the program, As show in the right figure. (prompt: if the speed and time of each stage do not need to adjust, you can press the “enter/Save” key to skip. If you don't want to save the program settings, you can press the "power" key to exit settings



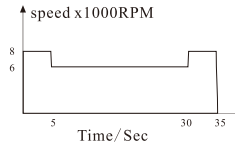
## Preset program description

Smoothie -- the preset program for 🥤 as below:

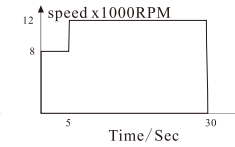
smoothie program 1  
(500cc smoothie without tamper)



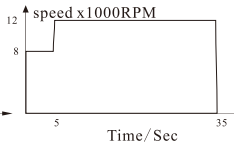
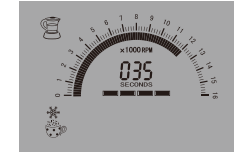
smoothie program 2  
(750cc smoothie without tamper)



smoothie program 3  
(500cc smoothie with tamper)

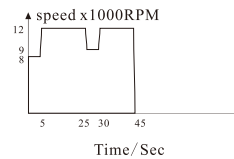


smoothie program 4  
(500cc smoothie with tamper)

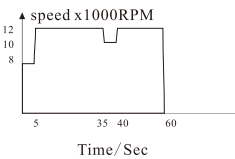


Vegetables & fruits -- the preset program for 🥬 as below:

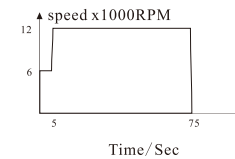
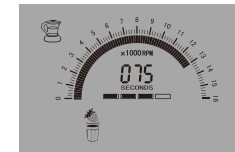
Vegetables & fruits program1  
(500cc Vegetables & fruits)



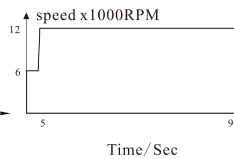
Vegetables & fruits program2  
(800cc Vegetables & fruits)



Vegetables & fruits program3  
(1000cc Vegetables & fruits)

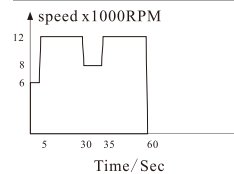
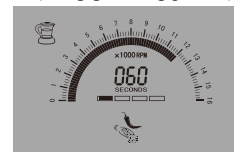


Vegetables & fruits program4  
(1500cc Vegetables & fruits)

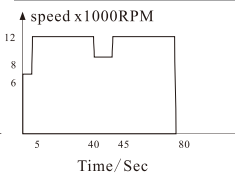


Grind -- the preset program for 🐦 as below:

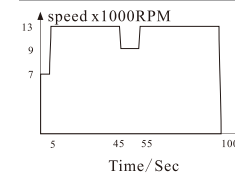
Grind program1  
(100g grinding power)



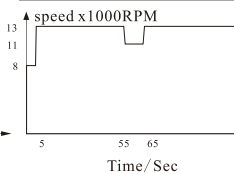
Grind program2  
(200g grinding power)



Grind program3  
(300g grinding power)

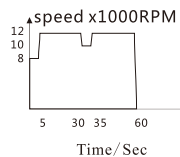
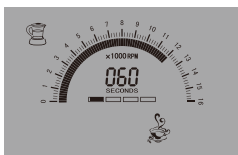


Grind program4  
(400g grinding power)

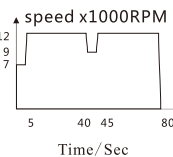
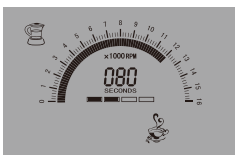


Cereals -- the preset program for  as below:

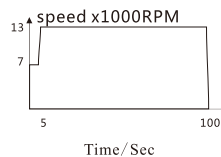
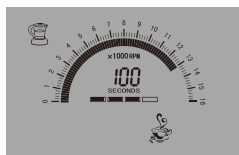
Cereals program1  
(500cc cereals)



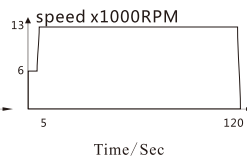
Cereals program2  
(850cc cereals)



Cereals program3  
(1000cc cereals)

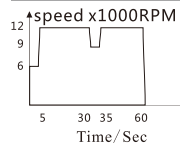


Cereals program4  
(1500cc cereals)

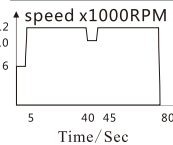
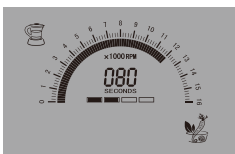


Soup -- the preset program for  as below:

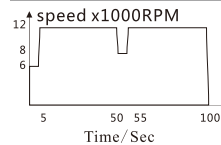
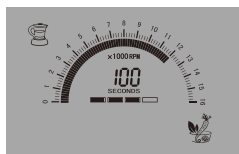
Soup1  
(500cc soup)



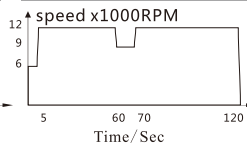
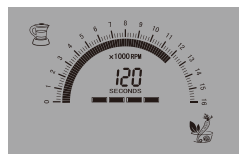
Soup 2  
(800cc soup)



Soup 3  
(1000cc soup)








Soup 4  
(1500cc soup)



## Operating instructions

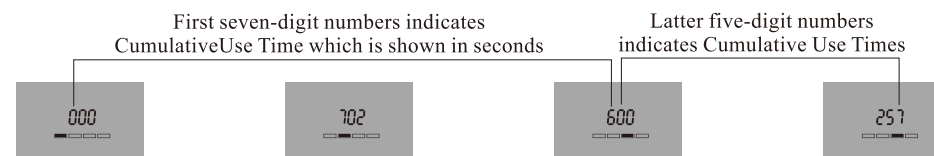
1. Prepare food materials and put them into jar, then cover the lid well.
2. Put the jar onto machine base stably. according to your need, press the “left” or the “right” key to select menu and press the “minus” or the “plus” key to select program.
3. Press the “start/stop” key to start the blender. (prompt: please start the blender with low speed to avoid the food material spewing out, especially hot food material)
4. When process is finished and the machine has stopped, take down the jar and empty out the food. (prompt: when the blender is working, you can press the “start/stop” key or the “power” key to stop the blender. only after the blades is completed stop, the jar can be taken down)

## Cumulative used time & times

1. When the power is off, press the key in order quickly      (The time can't be more than 1 second between the pressing of each key), then the buzzer will beep once and go into the interface of cumulative used time & times. As show in the right figure.



2. Press the “left” or the “right” key to switch between four sections. Accordingly each section has three-digit number, so four sections compose 12-digit numbers in total. The first seven-digit numbers indicates cumulative used time, which is shown in seconds. When cumulative used time over 999999, cumulative used time will stay at 999999. The latter five-digit numbers indicate cumulative used times, when cumulative used times over 99999, cumulative used times will stay at 99999. As shown at below figure, the cumulative used time is 7026 seconds and the cumulative used times is 257.



## Abnormal code and description

Abnormal Code	Abnormal description	Abnormal Code	Abnormal description
1	Panel lost signal from Drive Board	8	Motor Abnormal
2	Drive Board lost signal from Panel	9	Over Current
3	Low Voltage	A	Abnormal busbar voltage detection
4	IGBT over temperature	b	Abnormal Inner data flow(Power off to return normal state)
5	Motor Over temperature	C	Abnormal control voltage
6	Abnormal current detection	d	Hall sensor repeated capture
7	Abnormal Start	E	Hall sensor error

**Notes:** Please press Power Button to eliminate abnormality when abnormal code shows, if corresponding code still exist in display screen, please power off and take plug out of the socket for over two minutes, and then power on to return normal state. If the abnormal code can't be eliminated with above ways. please contact your local distributor for maintenance.

## Models and specification

Model	Power	Voltage	Capacity
MS-D530(Q)	1100W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-51ED(Q)	1100W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MR-D538(Q)	1100W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-D560(Q)	1300W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-D563(Q)	1300W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-D565(Q)	1300W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MR-D568(Q)	1300W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-D570(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MR-D578(Q)	1400W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-D580(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L
MS-D580(Q)	1500W	110V/60Hz, 220V/50Hz	1.5L/1.8L

## Packing content

Motor Base	Jar	Lid	Measuring Cup	Tamper	Manual
1	1	1	1	1	1

Problem	Possible cause	Solution
Blender fails run	No power connection	Plug in correct power outlet
	Motor overheat protector was tripped	Allow motor to cool down with power off in a cool spot
Increased vibration and noise	The machine is not on a level surface	Place the machine on a level surface
	The jar has not been placed on the base completely	Make sure the blender jug is placed securely
	Container is too full	Decrease the ingredients
Burnt smell	Slight burn smell	Long time using result in motor over-heating burnt smell, allow motor to cool down with power off in a cool spot
Leaking from lid	Water or liquid is too high	Decrease the water or liquid
	The lid is not fitted properly	Place the lid tightly on the blender jug

If above problem is still not resolved, please contact your local Distributor for maintenance.

## SERVICE AND WARRANTY

Thanks for purchasing and using our professional blenders in accordance with the warranty term.

Should a defect or problem occur due to faulty materials or manufacturing process within the warranty period, please return the machine to your local Distributor for repair. Carriage charge (collection and return) are not covered under the warranty.

<b>Commodity name</b>	
<b>Commodity model</b>	
<b>Date of Purchase</b>	
<b>Place of Purchase</b>	
<b>Distributor stamp</b>	
<b>Customer name</b>	
<b>Customer address</b>	
<b>Customer phone</b>	

### Maintenance record

Repair date	Trouble situation	Maintenance station	Maintenance result

1. If maintenance is required, you must return the machine to your local distributor.
2. From the day of purchase, the warranty period is 12 months under the correct use. All rubbers, bearings, blades& jug assemblies are consumable parts and are not covered under the warranty.
3. After sale service will not be provided if non-original parts have been used.
4. During the warranty period, repairs will be charged under the following situations:
  - \*Any damage or problem due to improper operation or usage not in accordance with the user manual.
  - \*Any damage or problem due to disassembly and repair by alternative parties.
  - \*Any damage or problem due to natural disasters.
  - \*Liquid damage to the internal components of the unit.